



















## Resource Map for Guests with Disabilities

-  **RESTROOMS**
-  **FAMILY/ADA RESTROOMS**
-  **GUEST SERVICES**
-  **FIRST AID/ADA RESTROOM**
-  **BABY CARE CENTER**
-  **ATM**
-  **LOCKERS**
-  **DRINKING FOUNTAINS**
-  **ELEVATOR**
-  **STROLLER, WHEELCHAIR, ECV RENTAL & LUGGAGE STORAGE**
-  **ADA SHUTTLE ON-CALL SERVICE**  
ADA shuttle service is available on an on-call basis for our guests with mobility-related disabilities. Contact any Zoo team member to request service and get directions to the nearest pick up location. Access may be limited to the guest with limited mobility and an attendant.
-  **ADA MOST ACCESSIBLE ROUTE**  
Symbolized by small blue dots.
-  **MAP LOCATOR**
-  **SMOKE/VAPE-FREE FACILITY**



### Service Animals

-  **RESTRICTED AREA**  
Please do not enter these areas.
-  **SERVICE ANIMAL DRINKING STATION**
-  **SERVICE ANIMAL RELIEF STATION**
-  **SENSITIVE AREA**  
Please do not linger in these areas. Please also treat free-roaming birds, all wildlife with care specialists, and all show areas as sensitive. To ensure the safety of our animals, a wildlife care specialist may request that you and your service animal sit in a designated area.



We proudly partner with Kulture City to help guests with sensory needs navigate the Zoo.



**KULTURE CITY SENSORY BAG PICK UP**  
Sensory bags, equipped with noise canceling headphones, fidget tools, and verbal cue cards, are available to all guests who may feel overwhelmed by the environment. Weighted lap pads are also available upon request.



**HEADPHONE ZONE**  
Locations that have been identified as noisy. In these areas, individuals who have a sensitivity to noise may want to use noise canceling headphones.



**QUIET AREA**  
Easily accessible locations that have been identified for those who may need a quieter and more secure environment.



by VISUAL MAPS V01.05.26



## Resource Map for Guests with Disabilities

### Shopping

- A** ROAR STORE
- B** FRONT STREET PHOTOS
- C** KIDS STORE
- D** ZOOTIQUE
- E** SYDNEY'S SHOPPE
- F** TUSKER'S TRUNK
- G** PANDA SHOP
- H** ZOO BREW
- I** ITURI FOREST OUTPOST
- J** ARCTIC TRADER
- K** MERCADO
- L** BASECAMP PROVISIONS
- M** FRONT STREET RENTALS



### Event Areas

- 1** RONDAVEL ROOM
- 2** TREETOPS ROOM
- 3** ZOOFARI PARTY AREA

### Dining

- 1** **ALBERT'S RESTAURANT**  
Full-service dining featuring a craft cocktail bar and chef-inspired dishes.
- 2** **SABERTOOTH MEXICAN GRILL**  
Tacos and burritos fresh from the grill, crisp salads, and wraps.
- 3** **SAFARI KITCHEN**  
Gourmet burgers, chicken, and tater tots.
- 4** **SANDWICH CO.**  
Hot breakfast, specialty sandwiches, salads, ice cream, and smoothies.
- 5** **LAGOON TERRACE**  
Personal pizza, hot dogs, and locally brewed draft beer.
- 6** **SYDNEY'S GRILL**  
Specialty BBQ sandwiches, salads, ice cream, and craft beer.
- 7** **HUA MEI CAFÉ**  
Asian cuisine, boba drinks, salads, and Kid's Meals.

### Walking the Zoo

-  **FRONT STREET**  
*20-minute walk*  
Access to Wildlife Explorers Basecamp, Lost Forest, Outback, Urban Jungle, and Africa Rocks  
**Mild Terrain**
- PARK WAY**  
*30-minute walk*  
Access to Africa Rocks, Asian Passage, Panda Ridge, Northern Frontier, and Elephant Odyssey  
**Mild to Steep Terrain**
- CENTER STREET**  
*15-minute walk*  
Access to Outback and Asian Passage  
**Steep Terrain**
-  **TREETOPS WAY**  
*7-minute walk*  
Access to Fern Canyon, Tiger, Orangutan, Hippo, and Monkey Trails  
**Mild Terrain**
- FERN CANYON TRAIL**  
*7-minute walk*  
From Treetops Way to Park Way and Center Street  
**Steep Terrain and Stairs**

**HIPPO TRAIL**  
*30-minute walk*  
From Treetops Way to Park Way  
**Mild to Steep Terrain**

**MONKEY TRAIL**  
*15-minute walk*  
From Entrance to Gorillas  
**Mild Terrain**

 **ORANGUTAN TRAIL**  
*15-minute walk*  
From Treetops Way to Monkey Trail  
**Mild Terrain**

 **SUN BEAR TRAIL**  
*10-minute walk*  
From Center Street to Park Way  
**Mild Terrain**

**TIGER TRAIL**  
*20-minute walk*  
From Entrance to Tigers  
**Mild to Steep Terrain**

**AFRICA ROCKS**  
*20-minute walk*  
From Entrance to Africa Rocks  
**Mild Terrain**