















Resource Map for Guests with Disabilities

-  RESTROOMS
-  FAMILY/ADA RESTROOMS
-  GUEST SERVICES
-  FIRST AID/ADA RESTROOM
-  BABY CARE CENTER
-  ATM
-  LOCKERS
-  DRINKING FOUNTAINS
-  ELEVATOR
-  STROLLER, WHEELCHAIR, ECV RENTAL & LUGGAGE STORAGE
-  ADA SHUTTLE ON-CALL SERVICE
ADA shuttle service is available on an on-call basis for our guests with mobility-related disabilities. Contact any Zoo team member to request service and get directions to the nearest pick up location. Access may be limited to the guest with limited mobility and an attendant.
-  ADA MOST ACCESSIBLE ROUTE
Symbolized by small blue dots.
-  MAP LOCATOR
-  SMOKE/VAPE-FREE FACILITY




Service Animals


 RESTRICTED AREA
Please do not enter these areas.


 SERVICE ANIMAL DRINKING STATION


 SERVICE ANIMAL RELIEF STATION

 SENSITIVE AREA
Please do not linger in these areas. Please also treat free-roaming birds, all wildlife with care specialists, and all show areas as sensitive. To ensure the safety of our animals, a wildlife care specialist may request that you and your service animal sit in a designated area.

 We proudly partner with Kulture City to help guests with sensory needs navigate the Zoo.

 KULTURE CITY SENSORY BAG PICK UP
Sensory bags, equipped with noise canceling headphones, fidget tools, and verbal cue cards, are available to all guests who may feel overwhelmed by the environment. Weighted lap pads are also available upon request.

 HEADPHONE ZONE
Locations that have been identified as noisy. In these areas, individuals who have a sensitivity to noise may want to use noise canceling headphones.

 QUIET AREA
Easily accessible locations that have been identified for those who may need a quieter and more secure environment.



by VISUAL MAPS V12.19.25

Resource Map for Guests with Disabilities

Shopping

- A** ROAR STORE
- B** FRONT STREET PHOTOS
- C** KIDS STORE
- D** ZOOTIQUE
- E** SYDNEY'S SHOPPE
- F** TUSKER'S TRUNK
- G** PANDA SHOP
- H** ZOO BREW
- I** ITURI FOREST OUTPOST
- J** ARCTIC TRADER
- K** MERCADO
- L** BASECAMP PROVISIONS
- M** FRONT STREET RENTALS

Event Areas

- 1** RONDAVEL ROOM
- 2** TREETOPS ROOM
- 3** ZOOFARI PARTY AREA

Dining

- 1** **ALBERT'S RESTAURANT**
Full-service dining featuring a craft cocktail bar and chef-inspired dishes.
- 2** **SABERTOOTH MEXICAN GRILL**
Tacos and burritos fresh from the grill, crisp salads, and wraps.
- 3** **SAFARI KITCHEN**
Gourmet burgers, chicken, and tater tots.
- 4** **SANDWICH CO.**
Hot breakfast, specialty sandwiches, salads, ice cream, and smoothies.
- 5** **LAGOON TERRACE**
Personal pizza, hot dogs, and locally brewed draft beer.
- 6** **SYDNEY'S GRILL**
Specialty BBQ sandwiches, salads, ice cream, and craft beer.
- 7** **HUA MEI CAFÉ**
Asian cuisine, boba drinks, salads, and Kid's Meals.

Walking the Zoo



FRONT STREET

20-minute walk
Access to Wildlife Explorers Basecamp, Lost Forest, Outback, Urban Jungle, and Africa Rocks
Mild Terrain

PARK WAY

30-minute walk
Access to Africa Rocks, Asian Passage, Panda Ridge, Northern Frontier, and Elephant Odyssey
Mild to Steep Terrain

CENTER STREET

15-minute walk
Access to Outback and Asian Passage
Steep Terrain



TREETOPS WAY

7-minute walk
Access to Fern Canyon, Tiger, Orangutan, Hippo, and Monkey Trails
Mild Terrain

FERN CANYON TRAIL

7-minute walk
From Treetops Way to Park Way and Center Street
Steep Terrain and Stairs

HIPPO TRAIL

30-minute walk
From Treetops Way to Park Way
Mild to Steep Terrain

MONKEY TRAIL

15-minute walk
From Entrance to Gorillas
Mild Terrain



ORANGUTAN TRAIL

15-minute walk
From Treetops Way to Monkey Trail
Mild Terrain



SUN BEAR TRAIL

10-minute walk
From Center Street to Park Way
Mild Terrain

TIGER TRAIL

20-minute walk
From Entrance to Tigers
Mild to Steep Terrain

AFRICA ROCKS

20-minute walk
From Entrance to Africa Rocks
Mild Terrain